

## House Rules

- No food or drink on any of the carpeted rooms or stairs in the cottage.
- No high heels to be worn on the wooden floors, it will mark and you will be charged for the cost of repair.
- No smoking in the property, we are a non-smoking establishment. Can you please dispose of the cigarette butts in a container and place in the bin.
- Please avoid dirty shoes in the house and no dirty shoes on the carpeted areas.
- Only eat and drink in the open plan area (wooden floor), please avoid taking drink into the carpeted areas you will be charged if there are any stains present.
- No food or drink in or near the hot tub.
- Please shower before using the hot tub.
- Please remove **FAKE TAN AND MAKE UP BEFORE USING THE HOT TUB** these cause the most problems, they affect the chemical balance of the water and this may result in having to clean the hot tub during your stay which you will be charged for.
- Please remember to **SWITCH OFF** the hot tub jets after use.
- **ONLY PUT TOILET ROLL DOWN THE TOILETS** all other waste such as **sanitary towels,** are to be put into the bin provided in the shower room.
- Absolutely **NO SMOKING** inside or around the hot tub.
- No excessively loud music, please be aware of your neighbours.
- General care to be taken inside and outside the property.

## **Welcome**

A very warm welcome to you all. We hope you have a fantastic and relaxing time here up in the Highlands of Scotland.

We have no doubt you will find lots to explore see and do in this wonderful area of Bonnie Scotland.

The cottage has been stripped back to its bare bones and has been lovingly refurbished over the last 6 months.

We hope you will get the wow factor as you walk through the front door, as a lot of thought and hard work has gone into the building, design and layout. As well as picturesque Nairn which has award winning beaches, which are only 350 yards away.

You have a great base from where you can explore the exciting activities and excursions in the surrounding areas and beyond!

We are always striving to improve the holiday experience and would be very grateful if you could use the visitor's book to write down any comments or experiences at the end of your stay.

## Emergency Numbers

Police 999

Police non-emergency 101

Fire Service 999

Ambulance Service 999

## Useful Numbers

Nairn Taxis 01667 451111

Moray Taxis 01667 455552

Inverness Taxis 01463 717777

Car and Mini bus

Hire - Focus 01463 709517

## Restaurants

Sundancer 01667 370037

Classroom Bistro Nairn 01667 455999

Inverness

Rockpool 01463 717274

The Mustard Seed 01463 220220

The Dores Inn 01463 151203

Little Italy 01463 712963

Café 1 01463 226200

Abstract 01463 223777

The Raja 01463 237190

Hootananny 01463 233651

The Albert Inn (Leerie) 01667 454474



# Health and Safety Guide

## *Please adhere to our Health and Safety Rules*

- No Children allowed in the sauna under the age of 18 if not supervised by an adult.
- **No glass anywhere near the hot tub in case of injury.**
- **No electrical items anywhere near the hot tub.**
- **Do not enter the hot tub if you have consumed excess alcohol.**
- **Do not consume food or alcohol whilst in the hot tub. You will be charged for extra cleaning.**
- **Drink plenty of water; Using the Spa facility dehydrates you.**
- Please be aware that the Hot Tub will probably not be at full temperature on your arrival as the filters and water get changed every week and the Hot Tub takes some time to get back up to full temperature. Each hour = 3 Degrees
- **If playing music and making noise please be aware of your neighbours, we ask that you turn off music outside the cottage after 10 pm.**

Please follow general Health and Safety Guidelines whilst staying at the cottage.

## Instructions for hot tub

- Firstly unlock the 2 straps of the hot tub cover.
- Using 2 people, one either side. Open the lid on one side then lift up and flip the whole cover over.
- When using the keypad; very important - only use 3 buttons, pump number one button, pump number two button and the light button.
- Pump number one and pump number two buttons are in the top left corner of the keypad.
- The light button is the sun icon.
- Switch on pump number one by pressing it, if you press it a second time it switches it off again.
- Pump number two can be switched on whilst pump number one is running.
- You will be given instruction on how to use the aerator controls, and the fountain and waterfall first morning of your stay, say 10am??, as these controls are subject to breakage if used wrongly, and also to take charge of the hot tub key.

Regular checks for chlorine etc will be undertaken on the hot tub during your stay.

### **During your stay**

The bins get collected every Thursday morning, and either myself or my fiancé will be around to take the bins out if required.

The heating can be adjusted at each individual radiator, but please turn them back down at the end of each day.

## **CAR PARKING**

**The road outside is very narrow, and is probably best if reversed down, however, there are a set of steps out of Ben's cottage on the way down which are very tricky. Also the cottage opposite will have the same options.**

**I would advise parking at the top of the street or the next street down and cut through, an extra 15 yards.**

**Fishertown is a quiet and peaceful conservation area.**